

Report to: STRATEGIC COMMISSIONING BOARD

Date: 27 January 2021

Executive Member: Cllr Eleanor Wills, Executive Member, Adult Social Care and Population Health

Clinical Lead: Dr Christine Ahmed, Starting Well

Reporting Officer: Jessica Williams, Director of Commissioning
Debbie Watson, Assistant Director of Population Health

Subject: CHILDREN AND YOUNG PEOPLES EMOTIONAL WELLBEING AND MENTAL HEALTH COMMUNITY OFFER – INFORMATION AND TENDERING UPDATE

Report Summary: The report provides an update on progress in relation to the development of a Tameside and Glossop Children and Young People’s (CYP) Emotional and Mental Wellbeing Community Offer and commissioning intentions since the paper was presented at Strategic Commission Board in September 2020.

Recommendations: That Strategic Commissioning Board be recommended to:

- (i) Note the progress described in the report and the coproduction undertaken with children and young people, parents and carers and key stakeholders which has informed the final specification.
- (ii) Give permission to tender the redesigned service offer with Tameside & Glossop CCG as lead commissioner and Tameside Council as associate commissioner to the new contract.

Financial Implications:
(Authorised by the statutory Section 151 Officer & Chief Finance Officer)

Budget Allocation (if Investment Decision)	£ 0.250 Million
CCG or TMBC Budget Allocation	£158,200 CCG & £91,800 Population Health TMBC
Integrated Commissioning Fund Section – s75, Aligned, In-Collaboration	Section 75
Decision Body – SCB Executive Cabinet, CCG Governing Body	Strategic Commissioning Board
Value For money Implications – e.g. Savings Deliverable, Expenditure Avoidance, Benchmark	Evidence underpinning proposals demonstrates value for money when implemented in other localities.

Additional Comments

The CCG investment is congruent with both national and local Mental Health Strategy and recurrent budgets are incorporated into the CCG’s financial plans.

The Council investment towards this pooled proposal will be financed via the existing Population Health revenue budget.

The agreed funding of £91,800 is in line with both the current 2020/21 and proposed 2021/22 Council budgets, and so presents no additional financial pressure.

Members should note that the CCG must demonstrate an increase in Mental Health expenditure in 2020/21 of 5.28% greater than in 2019/20. However this is significantly higher for Children and Young People investment which is 9.5%. The proposal set out within the report will both support the long term plan strategic programme and ensure the CCG meets its financial obligations and targets for 2020/21.

**Legal Implications:
(Authorised by the Borough
Solicitor)**

This report provides an update on the development of a Tameside and Glossop Children and Young People's (CYP) Emotional and Mental Wellbeing Community Offer.

The Board will be aware of the engagement that has been undertaken with both service users, current and potentially future delivery organisations in order to a new service to meet the evolving needs of the service users and to continue to drive improvements in delivery and outcomes.

As a result the procurement is now being led by the CCG and the services being tendered have been redefined both in terms of scope and type of delivery taking into account the outcomes from the engagement.

Advice and support has been received from STAR throughout this process to ensure that a compliant procurement exercise is undertaken. Star has also been assisting by providing advice in relation to TUPE and it is understood that there is no relevant transfer for the purposes of TUPE in relation to this commissioning exercise.

There has also been early engagement with the market to ensure that the views of potential providers have been considered and the commissioners will have the benefit of a good response to the tendering exercise to ensure a robust and effective tendering exercise has been undertaken.

**How do proposals align with
Health & Wellbeing Strategy?**

The tender of a Tameside and Glossop Children and Young People's Emotional and Mental Wellbeing Community Offer, supports broadly the Starting Well element of the life course approach, with a particular focus on reducing inequalities and enabling ease of access to emotional and mental wellbeing support, that is flexible to the needs of children and young people. This also includes taking a whole family and community approach.

**How do proposals align with
Locality Plan?**

The tender of a Tameside and Glossop Children and Young People's Emotional and Mental Wellbeing Community Offer aligns with the Locality Plan by ensuring the very best start in life for children and young people through personalised approaches to wellbeing.

**How do proposals align with
the Commissioning
Strategy?**

The service contributes to the Commissioning Strategy by:

- Empowering citizens and communities;
- Commission for the 'whole person';

- Create a proactive and holistic population health system.

Recommendations / views of the Health and Care Advisory Group:

The insight from children and young people completed in Summer 2020, was presented at the Health and Care Advisory Group in September 2020.

It is key that once the Community Offer is live that all partners are aware in order to best navigate children, young people and their families to advice and support.

Public and Patient Implications:

The development of a Children and Young People’s Emotional and Mental Wellbeing Community Offer, has been co-produced with children and young people themselves. An engagement company, Worth-It, was commissioned to support this process in line with our commitment to put children and young people at the heart of the procurement process. The Community Offer model was further co-produced with children and young people, providers, stakeholders and commissioners during a series of workshops delivered in September and October 2020. Parent and Carers Workshop have also been delivered early January 2021. By tendering for a Tameside and Glossop Children and Young People’s Emotional and Mental Wellbeing Community Offer through pooled existing resources, the support for children and young people’s emotional and mental wellbeing will be more integrated and thus more connected and accessible for the for public and service users.

Quality Implications:

The contract for the Community Offer will be held by the Clinical Commissioning Group who will look to achieve continuous improvement in the delivery functions, having regard to a combination of quality, economy, efficiency and effectiveness.

How do the proposals help to reduce health inequalities?

The nature of the Community Offer will enable children and young people to access support and early interventions for their emotional and mental wellbeing at the right time and in the right place, without the needs to meet thresholds.

What are the Equality and Diversity implications?

An Equality Impact Assessment has been completed. A copy can be found in the appendices.

What are the safeguarding implications?

Where safeguarding concerns arise as a result of the actions or inactions of the current providers and their staff, or concerns are raised by staff members or other professionals or members of the public, the Safeguarding Policy will be followed. The same applies for the provider that will be awarded the contract for the Community Offer.

What are the Information Governance implications? Has a privacy impact assessment been conducted?

Information governance is a core element of all contracts. The necessary protocols for the safe transfer and keeping of confidential information are maintained at all times by both purchaser and provider.

A privacy impact assessment has not been carried out.

Risk Management:

The Strategic Commission will work closely with current providers to manage and minimise any risk, this including working with the providers that is awarded the contract for the

Community Offer. The project plan for the commissioning process includes a risk log and actions to mitigate these.

Access to Information:

The background papers relating to this report can be inspected by contacting the report writer, Charlotte Lee, Population Health Programme Manager and Philippa Robinson, Commissioning Development Manager



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1. INTRODUCTION

- 1.1. The report provides an update on progress in relation to the development of a Tameside and Glossop Children and Young People's (CYP) Emotional and Mental Wellbeing Community Offer and commissioning intentions since the paper presented at Strategic Commission Board in September 2020.

2. BACKGROUND

- 2.1. The priorities in the Tameside and Glossop Local Transformation Plan for children and young people's mental health and emotional wellbeing in 2020/ 2021 include:

- Working together in neighbourhoods to make it easier to get help
- Increasing access
- Listening and shaping services with young people
- Focus on families as the best resource
- Increase support for those most vulnerable to improve outcomes.

- 2.2. One of the transformation programmes outlined in the plan was to align Tameside Council Public Health and Tameside and Glossop Clinical Commissioning Group's funding for children and young people's emotional and mental wellbeing services with an additional increase in resource, to develop and evolve a new Community Offer that is co-produced with young people, providers, stakeholders and commissioners in line with the Thriving, Getting Advice and Getting Help elements of the THRIVE Framework:

- Thriving - those whose current need is supported in maintaining mental wellbeing through effective prevention and promotion strategies.
- Getting Advice - those who need advice and signposting: This group includes both those with mild or temporary difficulties and those with fluctuating or ongoing severe difficulties, who are managing their own health and not wanting goals-based specialist input. Information is shared such that it empowers young people and families to find the best ways of supporting their mental health and wellbeing.
- Getting Help - those who need focused goals based input: This group comprises those who need specific interventions focused on agreed mental health outcomes. An intervention is any form of help related to a mental health need in which a paid-for professional takes responsibility for input directly with a specified individual or group. The professional may not necessarily be a trained mental health provider, but may be a range of people who can provide targeted, outcomes-focused help to address the specific mental health issue.

- 2.3. The Strategic Commissioning Board gave approval to tender for the Tameside and Glossop Children and Young People's Emotional and Mental Wellbeing Community Offer, with a 3+2 year contract, with an annual value of £250,000, totalling to £1,250,000 on 30th September 2020. The value given to this contract, noted that budgets for current Providers (Off the Record, TOG MIND, Anthony Seddon Fund and 42nd Street), as well as additional investment were to be used to redesign a new community offer. Early findings from the engagement with young people were also fed back in the report.

3. CO-PRODUCTION AND COMMISSIONING IMPLICATIONS

- 3.1. Following a Market Engagement Event in August 2020 for prospective providers to learn more about the process, there were several co-production workshops throughout September and October, which were well attended by providers, stakeholders and young people to explore the

desirables for a new Community Offer. A series of parent and carers workshops took place in early January 2021. The outcomes from the workshops formed the core deliverables and design principles of the Community Offer (See report at **Appendix 1**) and therefore informed the development of the specification (**Appendix 2**).

3.2. Over 50 participants engaged in each of the co-production workshops, including stakeholders of the Tameside and Glossop CYP Emotional Wellbeing and Mental Health Strategic Group, and interested providers via an expression of interest through the North West Procurement Portal. The parent and carer workshops were promoted through various networks, as well as through the Communications Team. All workshops took place online to ensure COVID-19 safety. Each workshop is briefing outlined as follows:

- 28 September 2020 – Discovery Part 1: Exploring the challenges and opportunities to reimagine support for young people
- 2 October 2020 – Discovery Part 2: Developing shared principles for outcomes and support for young people
- 5 October 2020 – Design Part 1: Developing our support offers and key relationships
- 9 October 2020 – Design Part 2: Developing our model and ongoing approach of development and delivery
- 23 October 2020 – Design Part 3: Developing the Offer: Local Assets
- 2 November 2020 – Design Part 4: Summarising our Offer
- 7 January 2021 – Parent and Carer Feedback Workshop
- 12 January 2021 – Parent and Carer Feedback Workshop
- 13 January 2021 – Parent and Carer Feedback Workshop

3.3. The outcomes from the co-production workshops were also clear in that in order to successfully enable positive outcomes for children and young people’s emotional and mental wellbeing, a collaborative partnership approach with a wide menu of choice on offer was essential. Current providers attended the co-production workshops. All potential providers have been encouraged to work collaboratively to meet the expectations of the specification.

3.4. The new offer will be commissioned via an NHS contract led by Tameside & Glossop CCG, with Tameside Council as associate commissioner.

3.5. Current providers (Off the Record, TOG MIND, Anthony Seddon Fund and 42nd Street) have been notified that current contract/grant agreements will end on 31 August 2021. Legal advice from STAR procurement in relation to TUPE is that there is no relevant transfer for the purposes of TUPE in relation to this new commissioning exercise.

4. UPDATE ON TIMESCALE AND FUNDING

4.1. The initial timeline has been extended to allow potential providers more time to collaborate on the ‘offer’, so extensions have been granted to all current providers (Off the Record, 42nd Street, TOG MIND and Anthony Seddon Fund) until 31st August 2021, with a start date for the new contract 1 September 2021. It is proposed that invitations to tender will be launched with support from STAR Procurement on 28 January 2021 with a more detailed procurement activity timetable described below:

Activity	
Market engagement event	19 August 2020
Strategic Commissioning Board – initial sign off	30 September 2020
Co-production workshops x 6	September and October 2020

Specification development	November 2020
Parent and Carer Workshops	Thursday 7 January 2021 Tuesday 12 January 2021 Wednesday 13 January 2021
Strategic Commission Board – sign off	27 January 2021
Issue of Invitation to Tender	28 January 2021
Clarification Question Deadline	26 February 2021
Tender submission date	9am - 8 March 2021
Evaluation of tenders	9 March - 26 March 2021
Competitive Dialogue	W/C 5 April 2021
Final Call for Tender Submission	12 April 2021 – 7 May at 12 noon
Final Call for Tenders Evaluation	10 May 2021 – 9 June 2021
Standstill period begins	10 June 2021
Standstill period ends	21 June 2021
Expected date of Contract Award	23 June 2021
Contract Commencement Date	1 September 2021

- 4.2. Although the total tender value remains the same at £250,000 per annum, the proportions from each organisation have slightly changed following a contract review across population health. Tameside and Glossop CCG has increased investment of £16,200 with the Council's funding remaining at current levels of investment of £91,800. The contract will remain as a 3 + 2 years. The breakdown of funding stream is tabled below.

Existing Budget	Amount (annual)	Funding Stream
Young People's Counselling Service (current Provider Off the Record)	£91,800	Population Health Contract
Open access drop in sessions (current Provider TOG MIND and Anthony Seddon Fund)	£45,000	CCG Grant
42nd Street young people's support	£33,000	CCG Grant
Additional investment	£80,200	CCG
Total	£250,000	

- 4.3. An Equality Impact Assessment has been completed (**Appendix 3**).

5. RECOMMENDATIONS

- 5.1. As set out at the front of the report.